



QUALITY POLICY STATEMENT

The Hansam Group is committed to providing its customers with high-quality products and professional, efficient service to the satisfaction of our customers. The Group ensures that its products are supplied to be reliable and fit for purpose.

Our Senior Management team will show leadership, commitment and acknowledge responsibility for establishing, integrating and maintaining quality through the Integrated Management System (IMS). The Hansam Group will ensure that sufficient resources are available within the organisation to achieve this.

We will ensure that through communication, engagement and training that quality is the aim of all members of the organisation. Through support, each employee will have a proper understanding of the importance of the IMS and their responsibility to contribute to its effectiveness. Equally, every employee is responsible for and will be trained to perform their duties required by their specific role.

The Hansam Group promotes continual improvement and sets quality objectives in line with the framework set out by ISO 9001:2015 standard. These objectives will address the risks and opportunities within the business which are determined by Senior Management.

The Hansam Group certifies that the quality policy, IMS and operating procedures in use within the organisation meet the requirements of ISO 9001:2015.

The company's IMS will be monitored, measured and evaluated regularly with structured reporting to Senior Management.

The Hansam Group endorses this Quality Policy Statement and Senior Management acknowledge that responsibility rests with them to ensure that it is communicated, understood and maintained within the business.

Tracy Woods
Managing Director
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