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Geosynthetics

Cellweb® TRP Guarantee

“Creating Innovative Solutions with Outstanding Products”



We stand by our products

When you use Cellweb® TRP you get tree root protection that really performs.

Top quality materials and comprehensive installation instructions ensure the trees you are responsible for do not get damaged by traffic or footfall. To give you total peace of mind, the Cellweb®TRP guarantee from Geosynthetics offers unrivalled protection for your tree roots. Just by adopting standard industry practices when installing the Cellweb®TRP tree root protection system, the guarantee could be applied to your project without any additional costs.

Benefits of our guarantee

Tried and tested

Cellweb® TRP is the only guaranteed system available today. It is also the only system to have been independently tested and proven to prevent compaction of the sub-soils and roots. Customers have been using the system for 20 years without a failure.

Full tree root protection services

Combining Cellweb® TRP with our in-house arboriculturalists and design engineers gives our customer the assurance that all their specific requirements will be met.

Peace of mind

The guarantee covers the replacement of not only the Cellweb® TRP system but also the tree(s), giving the customer complete peace of mind.

Helping to build the right solution

Our in-house engineers will provide free site specific technical recommendations to value engineer the project.



Obtaining a guarantee

- **Provide a copy of the Arb Report**
If an arb report hasn't already been produced, we would advise approaching an Arboricultural Association registered consultant to have a full survey completed.
- **Complementary technical recommendation (TR)**
We offer all our customers full use of our engineering services free of charge. For all guaranteed projects, we provide a full technical recommendation and calculations which ensure the optimum solution is provided.
- **Scope agreement**
Once we have received the arb report and technical recommendation, we will work with our customer to specify which trees can be covered under the guarantee using a scoping agreement.
- **Installation**
All we ask is that our customers follow our installation guide alongside the technical recommendation provided. Once completed we will ask for a customer signature agreeing to the terms and conditions of the guarantee.
- **Certification**
Upon your agreement with the terms and conditions, we will send out a guarantee certificate alongside a copy of all of the details of the project.

Frequently asked questions

Who owns the guarantee?

The guarantee is owned by the landowner. This can be transferred should the ownership of the land change, provided we are given notice of the transfer.

What is covered under the guarantee?

The guarantee covers the replacement of the dead tree(s) up to a value of £10,000 per tree. The guarantee also covers the replacement of the Cellweb® TRP system which has failed up to the value of £50,000. The life span of the guarantee is 10 years from the date of invoice for the Cellweb® TRP.

Making a claim

In the unlikely event that a tree dies within the 10 year guarantee period, you will need to notify us as soon as this has been discovered. We will carry out a full investigation into the root cause of the failure. Our investigation will then identify what remedial action is required.

Can I substitute elements of the Cellweb® TRP system?

The Cellweb® TRP system has been designed combining the best possible products to create an unparalleled system. Each element of the system has been comprehensively tested to ensure the success of the system. For this reason we can only offer the guarantee if the full system has been installed with no substitutions.



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